

Blue Cross Blue Shield of Michigan and Blue Care Network offer the following programs to members. Programs are provided by Blue Cross, BCN and the independent companies listed below. Click the links below to learn more about programs within each category.

CARE MANAGEMENT AND SUPPORT SERVICES — Provide patient support by identifying patients with health risks and working with them to improve or maintain their health and support patients through their health journeys.

24-Hour Nurse Line ♦♦♦♦

Behavioral health

- Blue Cross and BCN ♦♦♦♦

Blue Cross Coordinated CareSM Core

- Blue Cross and BCN ♦♦♦♦

Cardiology

- AMC Health* ♦♦
- Teladoc Health* ♦♦

Caregiver support

- Careforth* ♦♦
- OncoHealth®* ♦♦

Decision support

- 2nd.MD* ♦♦

Diabetes

- Blue Cross and BCN ♦♦
- Cecelia Health* ♦
- Omada Health* ♦♦
- Sprinter Health* ♦♦
- Teladoc Health* ♦♦♦♦

Drugs

- HelpScript* ♦♦
- PillarRx Consulting* ♦♦
- Price Edge* ♦
- Sempre Health* ♦♦

Elective procedures and services

- 2nd.MD* ♦♦

Health assessments

- Enlyte (formerly Genex Services LLC)* ♦♦
- Signify Health* ♦♦

Home-based services

- Enlyte* ♦♦
- HarmonyCares* ♦♦
- Homeward Health* ♦♦
- Signify Health* ♦♦
- Sprinter Health* ♦♦
- Strive Health* ♦♦

Member lifestyle support ♦♦

Menopause

- Maven* ♦♦

Musculoskeletal services

- Hinge HealthTM* ♦♦

Oncology

- OncoHealth* ♦♦

Pain management

- Carelon Health* ♦♦

Palliative care

- Carelon Health* ♦♦

Pregnancy and parenting support

- Blue Cross and BCN ♦♦
- Maven* ♦♦

PT, OT, ST and physical medicine services

- Hinge Health* ♦♦

Pulmonology

- AMC Health* ♦♦

Surgeries

- 2nd.MD* ♦♦

Well-being

- Catapult* ♦
- Personify HealthTM* ♦♦♦♦

Virtual care

- Virtual Care by Teladoc Health ♦♦♦♦
- Virtual Primary Care by Teladoc Health ♦

UTILIZATION MANAGEMENT — Through the prior authorization process, ensures that patients get the right care at the right time in the right location. For more information, see the [Summary of utilization management programs for Michigan providers](#) document.

Acute inpatient medical and surgical admissions

- Blue Cross and BCN ♦♦♦♦

Air ambulance (non-emergency flights)

- Alacura Medical Transport Management* ♦♦

Behavioral health

- Blue Cross Behavioral HealthSM ♦♦♦♦

Cardiology

- BCN ♦♦
- Carelon Medical Benefits Management* ♦♦♦♦

Chiropractic services

- BCN ♦♦
- EviCore by Evernorth®* ♦

Cosmetic procedures

- Blue Cross and BCN ♦♦

Diabetes

- Blue Cross and BCN ♦♦
- Northwood, Inc.* ♦♦♦♦

Drugs

- Blue Cross and BCN ♦♦♦♦
- Carelon* ♦
- OncoHealth* ♦♦♦♦

Durable medical equipment and prosthetics and orthotics

- Northwood* ♦♦♦♦

Elective procedures and services

- Blue Cross and BCN ♦♦♦♦
- Independent companies listed under other utilization management categories

Home-based services

- Blue Cross and BCN ♦♦
- Tango* ♦♦

Laboratory

- Joint Venture Hospital Laboratories* ♦♦

Musculoskeletal services

- Blue Cross ♦
- TurningPoint Healthcare Solutions LLC* ♦♦♦♦

Oncology

- Blue Cross and BCN ♦♦♦♦
- Carelon* ♦
- OncoHealth* ♦♦♦♦

Pain management

- TurningPoint* ♦♦♦♦

Post-acute care (SNF, rehab, LTAC)

- Blue Cross and BCN ♦♦
- WellSky®* ♦♦

PT, OT, ST and physical medicine services

- EviCore* ♦♦

Radiology procedures, high tech

- Carelon* ♦♦♦♦

Sleep studies

- Blue Cross and BCN ♦♦
- Carelon* ♦

Surgeries

- Blue Cross and BCN ♦♦♦♦
- TurningPoint* ♦♦♦♦

Transplants

- Blue Cross and BCN ♦♦