

Get Member-Specific Information with Real-Time Prescription Benefit Check



What is “Real-Time Prescription Benefit Check”?

Real-time prescription benefit check (RTPBC) refers to the functionality of integrated electronic health record (EHR) systems and web-based applications to provide patient-specific pricing and pharmacy benefit coverage details.

OptumRx®, the pharmacy benefit manager (PBM) that administers the pharmacy benefit for Blue Cross Blue Shield of Michigan and Blue Care Network, offers healthcare providers access to their RTPBC software called PreCheck MyScript®.

Why should providers integrate RTPBC into their pharmacy drug prescribing workflow?

As prescription drug prices continue to rise and pharmacy coverage becomes increasingly nuanced depending on the patient’s specific benefit plan, RTPBC may be a valuable tool to streamline your prescribing workflow.

RTPBC systems including PreCheck MyScript increase transparency by allowing you to access the following information at the time of prescribing:

- **Member details** – customized to the member’s pharmacy drug benefit coverage guidelines
- **Formulary status and tiering** – whether the drug is covered or not, and at what tier
- **Drug alternatives** – displays covered drug alternatives based on the member’s pharmacy drug benefit and formulary
- **Member’s out-of-pocket costs** – trial claim is submitted and returns the anticipated member’s cost share at the selected pharmacy
- **Prior authorization (PA) and step therapy (ST) requirements** – flags whether PA or ST is required for coverage and allows the provider to initiate the PA request within the electronic health record (EHR), if integrated with RTPBC tool

How can providers access PreCheck MyScript?

PreCheck MyScript can be integrated with most major EHR systems.* Integration allows you to transmit prescriptions and submit PAs directly within your EHR system to expedite these processes. The PreCheck MyScript software is available at no cost; however, your EHR vendor may have a cost to your practice to provide this integration.

If access to PreCheck MyScript is not directly available in the EHR system, you can instead access this application through the BCBSM Secured Provider Portal by following the steps below:

1. Log in to the [Availity Essentials Provider Portal](#)**
 - a. Register for access [here](#)
2. Click *Payer Spaces (Blue Cross and BCN)*
3. Scroll down and select *PreCheck MyScript* from alphabetically ordered list of applications
4. Clicking the link will direct you to the external **United Healthcare Provider Portal*****

Did you know?

An internal study from OptumRx found that using PreCheck MyScript can benefit patients, providers, and pharmacies.

Stakeholder Benefits	
Patients	Improved adherence with timely access to prescribed therapy
	Lower prescription costs when covered, Preferred Tier drugs are prescribed
Providers	Reduced time spent verifying patients' benefit and formulary coverage
Pharmacies	Reduced time spent troubleshooting denied claims and PAs

RTPBC use case: Determine if GLP-1-containing drugs for weight management are covered for commercial patients

Prescription drug coverage and applicable prior authorization requirements are determined by the individual member's pharmacy formulary and prescription drug benefit design. As such, coverage status for a particular drug may vary from patient-to-patient.

As of January 1, 2025, Blue Cross and BCN updated commercial pharmacy benefit coverage criteria for GLP-1-containing drugs indicated for weight management, including Saxenda®, Wegovy®, and Zepbound®. These drugs are currently excluded for all commercial members with fully insured group coverage, but may be covered for certain commercial members with self-funded group coverage. Additionally, PA criteria may vary for commercial members with self-funded group coverage, depending on their employer group's decisions.

Provider offices can use RTPBC tools such as PreCheck MyScript to perform that check on their members' unique benefit designs and determine 1) whether GLP-1-containing drugs are covered, and 2) whether PA is required for coverage.

Resources for Providers:

OptumRx PreCheck MyScript Resources:

- [PreCheck MyScript Frequently Asked Questions***](#)
- [PreCheck MyScript White Paper***](#)

United Healthcare (UHC) PreCheck MyScript Web-Based Portal Resources:

- [UHC PreCheck MyScript Home Page***](#)

Footnotes:

*Applicable access and feature capabilities dependent upon the health system's EHR platform.

**Availity is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal services. BCBSM does not own the content on this site.

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References:

1. OptumRx. (2022, June). White paper: Improving the prescribing process with PreCheck MyScript. Accessed online from: https://professionals.optumrx.com/content/dam/optum3/professional-optumrx/resources/pdfs/ORX_PCMS_Whitepaper_ImprovingPrescribProcess_FINAL.pdf.