

How to submit prior authorization requests for medical benefit drugs

For Blue Cross commercial and BCN commercial

Revised May 2025

Follow these steps to submit prior authorization requests when prescribing most drugs covered under the medical benefit for Blue Cross Blue Shield of Michigan and Blue Care Network commercial members.

Note: The information below doesn't apply to oncology medical benefit drugs.

Michigan prescribers

To submit prior authorization requests electronically:

1. Log in to our provider portal (availability.com*).
2. Click *Payer Spaces* on the menu bar and click the BCBSM and BCN logo.
3. Click the *Medical/Pharm Drug Benefit Prior Auth (Commercial)* tile on the Applications tab.
4. In the Medical and Pharmacy Drug PA Portal, click the *Authorization* menu and select *Add New*.
5. Enter the member's last name, date of birth, subscriber ID and authorization start date.
6. Click *Search* and then select the appropriate member in the member list.
7. Complete all required fields and submit the request.

If you're registered for Availity Essentials™ but aren't able to access it, submit the prior authorization request using the *Medication Authorization Request Form*, or *MARF*, that's on the next page. Fax it to the number on the form.

Non-Michigan prescribers

When submitting prior authorization requests, prescribers located outside of Michigan should complete the appropriate steps on the [Getting Started](#) page on ereferrals.bcbsm.com. Look in the *Submit prior authorization requests* section.

If a non-Michigan prescriber is unable to submit a prior authorization request using the instructions on the webpage, submit the request using the *Medication Authorization Request Form*, or *MARF*, that's on the next page. Fax it to the number on the form.

Information about the Medical and Pharmacy Drug PA Portal

To help you learn how to use the Medical and Pharmacy Drug PA Portal, view a recorded demo by going to Blue Cross and BCN's Provider Training site, searching on *drugs* and launching the *Medical and Pharmacy Drug PA Portal Overview*.

For detailed information about accessing the Provider Training site, see the "Online training" section of the [Training Tools](#) page on ereferrals.bcbsm.com.

*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.

Availity® is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal and electronic data interchange services.



This form is to be used by participating physicians to obtain coverage for Aveed and Testopel. For commercial members only, please complete this form and submit via fax to 1-877-325-5979. If you have any questions regarding this process, please contact BCBSM Provider Relations and Servicing or the Medical Drug Helpdesk at 1-800-437-3803 for assistance.

PATIENT INFORMATION

PHYSICIAN INFORMATION

Name

Name

ID Number

Specialty

D.O.B.

☐ Male ☐ Female

Address

Diagnosis/ ICD-9

City /State/Zip

Drug Name

☐ Aveed®☐ Testopel®

Phone/Fax: P: () - F: () -

Dose and Quantity

NPI

Directions

Contact Person

Date of Service(s)

Contact Person
Phone / Ext.

STEP 1:

DISEASE STATE INFORMATION

- Initiation or Continuation of therapy? ☐ Initiation ☐ Continuation *Date patient started therapy:* _____
- Please provide the NPI number for the place of administration: _____
- The request is for: ☐ Compounded Testosterone Pellet ☐ Brand Testopel® Product ☐ Aveed
- Will the patient be using this product in combination with other testosterone replacement therapy (for example: Depo-Testosterone, Delatestryl, AndroGel)?
☐ Yes ☐ No
- Initiation AND Continuation of therapy:**
Please check the patient's diagnosis:
 - ☐ Hormone therapy for female-to-male transgendered patients
 - ☐ Male Hypogonadism
 - ☐ Male androgen deficiency syndrome
 - ☐ Male testosterone deficiency
 - ☐ Other: _____
 - Check the signs and symptoms the patient is experiencing:
 - ☐ Height loss ☐ Low bone mineral density ☐ Low trauma fracture
 - ☐ Anemia ☐ Loss of body hair ☐ Erectile Dysfunction
 - ☐ Fatigue ☐ Other: _____
 - Has the patient tried and failed Depo-Testosterone or Delatestryl prior to starting Testopel or Aveed?
☐ Yes ☐ No, Comment: _____
- Continuation Request:** *Please fill out above as well.* Original Start Date _____
 - Have the patient's signs and symptoms improved while on therapy? ☐ Yes ☐ No

Please add any other supporting medical information necessary for our review

Coverage will not be provided if the prescribing physician's signature and date are not reflected on this document.

☐ Request for expedited review: I certify that applying the standard review time frame may seriously jeopardize the life or health of the member or the member's ability to regain maximum function

Physician's Name

Physician Signature

Date

Step 2:
Checklist☐ Form Completely Filled Out☐ Attached Lab Reports Showing Morning Free/Total Testosterone Levels with Lab Reported Normal Ranges IncludedStep 3:
SubmitBy Fax: BCBSM Specialty Pharmacy Mailbox
1-877-325-5979By Mail: BCBSM Specialty Pharmacy Program
P.O. Box 312320, Detroit, MI 48231-2320